



TERMS & CONDITIONS

Cancellation Policy

No refunds given due to inclement weather. Please try and reschedule your booking rather than cancel.

We will refund our fees; however, your booking agent may have taken a booking fee which may be non-refundable.

Payment in full required 28 days prior to check in date, bookings can then only be refunded in full if your pitch or bell tent can be relet.

Covid cancellations will be in line with current government guidelines

Booking Policy

Check in glamping 4pm and out 9.30am, camping check in 2pm and check out 12 noon, late and early check in on request if possible.

The glamping tents are set up for 2 adults, camp beds for children will be provided on request, please bring sleeping bags for these, full bed linen is provided for the double bed.

No dogs or pets in the glamping tents,

This is a quiet site, a place to get away from it all, it is quiet time after 8pm. No group bookings of 4 or more adults allowed, except families

No hen or stag parties,

Terms and Conditions

Bookings must not be for more than 28 consecutive nights,

Under 18's must be accompanied by their parents or guardians

Late arrivals must notify us as soon as possible

No refunds or cancellations for inclement weather, late arrivals, or early departures

In event of a complaint please speak to us immediately, complaints cannot be dealt with once you have left

This is a quiet peaceful site, not load radios etc, quiet time between 8pm and 9.30am

The management reserves the right to deny access or terminate the stay of guests whose behaviour is deemed unsuitable, or who try to sleep more than 2 adults in our Bell Tents, no refunds will be offered

Your unit should be left clean and tidy, a charge of £50 can be invoiced or if a specialist clean by external contractors is required the full cost along with any other direct costs, will be invoiced.

BBQs are permitted but must be raised off the ground, using the BBQ stations for the glamping or the bricks and slabs provided in the camping

The use of our Fire pits are permitted, but not open fires without a fire pit.

Firearms are not permitted

The flying of kites is not permitted due to overhead electrical cables

Please keep to the public footpaths and adhere to the country code.

Prior consent must be given before any non-residential guests visit the site, and any additional tents must be booked onto a pitch. Non-residential guest may be asked to leave immediate if they have not had our prior consent, the number of non-residential guests on any one pitch must not exceed the number of adult guests booked on that said pitch

All vehicles must be parked in the designated areas, Cars must be left in the parking area once tents are set up unless part of the accommodation.